



OPERATION CARE AND MAINTENANCE

All Drapes and Blindz Direct products are made of high-grade materials to exacting specifications. As long as the blinds are installed, operated, and maintained properly as per the instructions listed below, they should provide many years of satisfactory service. If requested at the time of installation, your installer can explain the correct use of a blind and advise you how best to remove it for cleaning.

Venetian Blinds

Before raising the blind, ensure that the slats are tilted fully open. When opening a window behind a blind, always raise the blind first – **do not** push hands through the slats as this is likely to damage the blind. When closing a venetian blind, tilt the slats in both directions first, then leave them with their top surfaces facing outwards. This lines the slats up and ensures the best possible closure.

Keeping your venetian blind clean is as easy as using a feather duster once a week. When it's time for spring cleaning, blinds can be removed from their brackets and washed with detergent and warm water, then rinsed and let dry off. If using a clothesline to hang the blind on for cleaning, don't do so on a windy day, and also don't allow a blind to fully dry in direct sunshine, which will cause water spotting. Commercial blind cleaning services are also available.

Vertical Blinds

Rotate blades to a fully open position before drawing the blind across the window. On windy days, close windows, or draw the blades away from the opening to prevent damage. Ensure that blades and bottom chains are clear of obstructions before drawing or rotating them.

Vertical blinds can be cleaned of surface dust with a duster or soft cloth. Fabric may be wiped with a damp sponge and dried with a clean, soft cloth. Never use abrasive products or solvent/industrial based cleaners. Do not roll up fabric which is damp.

Roller Blinds

Sidewinder operated blinds should be operated with the control chain held straight below the top unit – any attempt to pull the chain at an angle may result in fraying the edge of the fabric, and possibly jamming the operating mechanism.

When raising and lowering a spring powered roller blind, avoid “steering” the blind to either side – this will cause the fabric to run on the edges and quickly fray. Do not let go of the blind when operating it, as it can rapidly spring up causing possible damage to itself and people nearby. Normal spring tension is set at the time of installation and should not be altered.

Cleaning a roller blind is done by wiping the fabric clean with a damp cloth, or soapy cloth where there are greasy marks. Do not try to clean the top roller, and do not immerse any part of a roller blind in water. The use of any chemicals other than a little neutral soap is not recommended and may result in damage to the blind. Allow to dry before rolling up.

General

On windy days, close windows, or draw blinds away from the opening to prevent damage. When opening a window behind a blind, always raise the blind first – do not push hands through or past the blind as this is likely to damage the blind. Where metal blind components are exposed to damp air (i.e., in a bathroom), or salt laden air (i.e., situated within one kilometre of an ocean beach) or other corrosive elements, they must be properly cleaned at least twice per year.